

iQ-Anywhere – mobile & remote access

With iQ-Anywhere, management and staff are able to access important roomMaster functions with any web browser, whether it is on a computer, tablet or smartphone.

With a wireless hand-held device, you can access your property's data from anywhere you want to be... on or off property.

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Devices with wireless Internet access can access roomMaster information from anywhere, even thousands of kilometres away from your property.

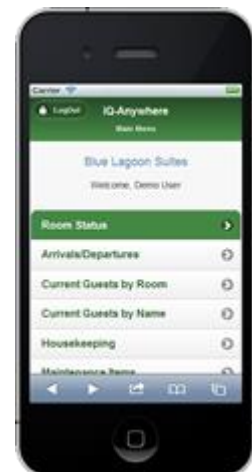
Many different roles, many different uses

iQ-Anywhere is a valuable tool for many different people on your staff.

- **Management/Ownership** – View the hotel's Snapshot, availability and historical revenue information from anywhere, even while away on vacation.
- **Sales** – Sales associates can check room status while showing rooms to potential guests and group leaders... all without contacting the front desk! Real-time information is readily available with just a few taps.
- **Housekeeping** – Housekeeping associates can view and change room status information, mark as maid in room, mark as inspection requested in real time from anywhere in the hotel.
- **Maintenance** – View open maintenance orders, mark orders as fixed/completed, or create new maintenance orders.
- **Security** – Security can review arrivals and departures when letting guests access your property, or check the status of a guest who is using the pool or other hotel services.

Remote Service (curb side, lobbies, meeting rooms, off-site)

- Reservations (Search, Add, Change, Cancel)
- Sending Confirmation Letters
- Assignment of Rooms
- Check-in and Check-Out
- Posting Charges, Payments and Adjustments
- Housekeeping Posting (Mini-Bar for example or even Pool-side)
- Display Folios (Current and History)
- Email Folios to guests



Housekeeping and Maintenance

- Change Status (Clean, Dirty, Unavailable, Room on Hold)
- Indicate Housekeeper in Room and Inspection Ready
- Maintenance Tasks
- Lost and Found

With iQ-Anywhere, you can run any SQL/Report Writer report that you have created in roomMaster using our user-friendly report writer on your iPhone, iPad, Android or mobile device (Premier Edition).

Security

iQ-Anywhere integrates directly with roomMaster's User Profiles and security features, so only users with a roomMaster user profile can access iQ-Anywhere. In addition, you can control which iQ-Anywhere functions are available on a user-by-user basis.

XML / Web Services Interface

In addition, iQ Anywhere offers an XML Interface that can be used by custom and third-party applications and web services to access roomMaster data instantly. Examples include retrieving room types and room descriptions, real-time forecast and availability as well as rates, and integrating it directly into your website application.

iQ-Anywhere requires IIS, a static IP address and a SSL (Secure Socket Certificate) on a dedicated web facing machine, or shared with your roomMaster.net machine.