

External Posting Interface (E.P.I)

(used for certified external interfaces including PABX call accounting)

PABX Phone call Accounting

If you are wishing to connect your PABX to roomMaster you will need to make sure that your server (or computer where roomMaster is located) is able to connect to your PABX (or external interface) via SMDR cable or IP address and port number. If connecting via cable, it needs to have been tested as it will carry readable information from the PABX or external system to the server so that we can process charges.

When setting the system up, we will need to know the various settings for the com port(s) or IP address used. You should liaise with your PABX/External System supplier to arrange for the cable and to leave us details of the com port settings. The same applies if the connection is via IP.

Without this we cannot interface the phones. We do not supply this cable, or setup the network link (IP).

If you will be using a **BI-Directional** interface, for opening and closing extensions, voice mail etc. we strongly recommend that you ask your PABX supplier to contact our team to check and confirm that the PABX you are using is compatible with roomMaster.

Connectivity to 3rd Party Software (point of sale / services systems)

Where the External Posting Interface module is being used to connect a third party system (which is a valid software interface partner – please contact us to check this) users must be aware that, where the software is not listed as Emulated

Micros the POS system will have a payment method which, when used, will post ONE line of data to roomMaster, similar to the PABX. This line of data will typically read;

<i>Account Code:</i>	<i>Date:</i>	<i>Details:</i>	<i>Amount:</i>
<i>180</i>	<i>03/02/2010</i>	<i>Restaurant charges</i>	<i>\$138.50</i>

IF the point of sale interface is listed as Emulates Micros, the charge can then come across as Food, Beverage, Other from up to four outlets.

PLEASE NOTE: that ONLY room charges will come to roomMaster from third party point of sale software – all non room charges will be balanced and shown only on the point of sale system and will NOT be shown on roomMaster unless manually entered.